

Approved by Central Library Board of Trustees 8/25/16  
Approved by the Central Library Advisory Committee 9/2/16  
Approved by the Pioneer Library System Board of Trustees 9/14/16

Goal Statements:

The Central Library (Geneva Public Library) will enhance the collections and services of member libraries.

Intended Results:

- a) Member libraries will have access to reference and training services to improve the ability of library staff to assist patrons.
- b) Member libraries and the patrons they serve will have access to nonfiction collections and resources in compliance with NYS law and guidelines.

Evaluation Methods:

- Periodic feedback from member library directors.
- Periodic feedback from the Central Library Advisory Committee.
- Annual System Satisfaction Survey.