

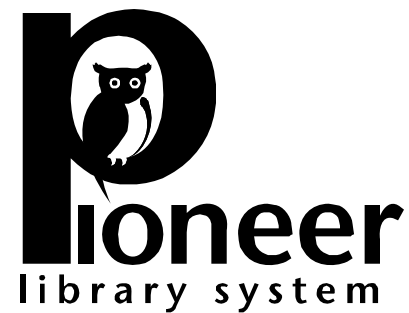
2014-2015

# Community Connections



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**For people returning to  
Livingston and Wyoming Counties  
from prison and jail**



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2557 State Route 21  
Canandaigua, NY 14424  
Outreach Department  
585-394-8260

<http://www.owwl.org/outreach>

# Community Connections

is intended to let people returning to Livingston and Wyoming Counties from prison or jail know where to find help. We have tried to provide the latest information on all the services listed, however, addresses, telephone numbers, and websites may change.

There are 17 public libraries in Livingston and Wyoming Counties which contain books and other educational materials to borrow for free. Libraries offer free Internet access and job information materials. Some libraries have resume writing and word processing software for in-house use.

Call Pioneer Library System at 585-394-8260 for the name of the public library nearest you, or look online at

<http://www.owwl.org>



**[www.owwl.org](http://www.owwl.org)**

# Job Now!

**Connect at Your Local Pioneer Library!**

**Get FREE Job Coaching,  
Resume assistance and more...**

The banner features a dark background with a light-colored swoosh graphic behind the text. At the bottom right, there is a small image of a person's hands clasped together on a table.

## Where Do I Start?

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***Service Area Codes:***

**L—Livingston County**

**W—Wyoming County**

**NYS—New York State**

**WNY—Western New York**

# Counseling

(See also Substance Abuse)

## **2-1-1 Life Line (Associated with ABVI Goodwill) (L)**

585-275-5151

877-356-9211 / 800-310-1160 (Toll Free)

<http://www.211fingerlakes.org>

24-hour, free and confidential telephone counseling for mental health; information & referral on area human services; short-term mental health counseling. Offers a crisis/suicide hotline. Spanish-speaking counselors and translation services available.

## **2-1-1 Western NY (Central Referral Service) (W)**

716-842-2630

888-696-9211 (Toll Free)

<http://www.211wny.org>

Information and referral services available Mon.-Sun.

8:00a.m.–5:00p.m. Language assistance available.

## **Alfred Counseling Associates (L)**

16 N Main St.

Wayland, NY 14572

607-587-8390

Call for appointment.

Four Square Church

49 West Ave

Dansville, NY 14437

To increase self-awareness and self-control (control over own behavior/thoughts). To learn effective ways to manage stress, handle conflict and defuse provocation more effectively.

## **Catholic Charities of Buffalo (W)**

### **Wyoming County**

4 West Buffalo St.

Warsaw, NY 14569

585-786-3440

<http://www.ccwny.org>

Offers counseling for individuals and families. Offers marital counseling. Some financial assistance. Call for appointment.

### **St. Mary**

417 West Main St.

Arcade, NY 14009

585-786-3440

## **Catholic Charities of Livingston County (L)**

34 East St.

Mount Morris, NY 14510

585-658-4466

<http://www.aboutcclc.org>

Community of Caring program offers counseling and support services for at risk pregnant and parenting teens and adult women. Also offer a Mentor Mom Program and Youth Mentoring Program.

## **Chances and Changes (L, W)**

PO Box 326

Geneseo, NY 14454

585-658-2660

1-888-252-9360 (24-hr. Hotline)

<http://www.chancesandchanges.org>

Domestic violence shelter for men, women and their children. Food, shelter, bed, clothing, counseling support group.

## **Child and Family Services (WNY)**

330 Delaware Ave.

Buffalo, NY 14202

716-842-2750

<http://www.cfsbny.org>

Provides support services to families in Buffalo and the eight western NY counties including: couple/marital, individual, parent/child, family and group counseling; first offender and troubled youth counseling. Counseling available for women and children for long-term trauma effects from family violence. Also offers a Ways to Work / Wheels to Work Loan Program for low income parents.

**Consumer Credit Counseling Service of Rochester, Inc. (L, W)**

1000 University Ave., Suite 900  
Rochester, NY 14607  
585-546-3440

<http://www.cccsofrochester.org>

Counselor and consumer work together to develop a repayment plan for those who are overextended on their credit cards.

**Cornell Cooperative Extension (L)**

3 Murray Hill Drive  
Mt. Morris, NY 14510  
585-991-5420 or 585-335-1752

<http://www.ccelivingstoncounty.org>

Provides educational programs to strengthen health of families. Baby Care, Active Parenting, PASTA (Parenting a Second Time Around), and Parents Apart.

**Gamblers Anonymous, Inc. (WNY)**

1-855-222-5542 ((Rochester Area)  
<http://www.gamblersanonymous.org>

Go to the website above to locate a meeting near you or call 1-888-GA-HELPS.

**Fatherhood Connection (L)**

585-284-2445  
Email: [thefatherhoodconnection@gmail.com](mailto:thefatherhoodconnection@gmail.com)  
<http://thefatherhoodconnection.com>

Offers Fathers, Couples, and Boys To Men (teens) groups free of charge in Livingston County. These groups are for people that want to encourage and support the connections between parents and children. Groups are held Monday evening in Mount Morris. Call or email for current schedule.

**Hillside Children's Center (L, W)**

96 West Buffalo St. 24 Main St.  
Warsaw, NY 14569 Mount Morris, NY 14510  
585-256-7500 585-658-5500

<http://www.hillside.com>

For families of children with emotional and/or behavioral problems. Parent support groups, group respite, lending library and social skills training.

For families of children with emotional and/or behavioral problems. Parent support groups, group respite, lending library and social skills training.

**Livingston County Department of Social Service (L)**

1 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-335-1748

<http://www.co.livingston.state.ny.us/dss.htm>

Financial services in Food Stamps, Home Energy Assistance, Medicaid and Public Assistance for qualified individuals and families. Social services, adoption, adult and child protection, foster care placement, information & referral, and preventive services.

**Livingston County Mental Health Services (L)**

4600 Millennium Dr.  
Geneseo, NY 14454  
585-243-7250

[http://www.co.livingston.state.ny.us/community\\_svcs.htm](http://www.co.livingston.state.ny.us/community_svcs.htm)

Individual and family counseling for both children and adults. Psychiatric services available.

**Livingston County Rehabilitation and Recreation Program (L)**

107 Main St.  
Geneseo, NY 14454  
585-243-1290

Social club for individuals working towards mental health recovery.

## **Livingston County Veterans Services Agency (L, W)**

2 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-243-7960 or 585-335-1749  
Tues - Fri, 8 a.m. - 4 p.m. (appointment recommended)  
<http://www.co.livingston.state.ny.us/vets.htm>

County veteran's service officer available for counseling to veterans, service members and dependents in areas of advocacy, referral and dependent benefits.

## **Nicholas H. Noyes Memorial Hospital (L)**

111 Clara Barton St.  
Dansville, NY 14437  
585-335-6001  
<http://www.noyes-health.org>

Individual and family counseling for both children and adults. Psychiatric services available.

## **Novam Vitam (W)**

(Formerly known as My Brother's House Ministry)  
29 North Main St.  
Warsaw, NY 14569  
585-322-3551

Provides mentoring resources for inmates in jail/prison to communities.

## **NYS Kinship Navigator Program (L, W)**

877-454-6463  
<http://www.nysnavigator.org>

Statewide resource for information and referral for grand-parents and other relatives who are caring for children. An interactive website allows caregivers to learn about caregiver rights and resources.

## **Office of Consumer Service (WNY)**

Ellicott Square Building  
295 Main St.  
Buffalo, NY 14203  
1-888-342-3377  
Help Line (1-800-342-3377)  
Hotline (1-800-342-3355)  
<http://www.askpsc.com/>

Office seeks to ensure that the utility companies it regulates are responsive to the needs and concerns of individual consumers and will help to resolve complaints individuals might have with their utility company.

## **Osborne Association - Family Resource Center (L,W)**

1-800-344-3314 (Hotline)  
<http://www.osborneny.org>

Offers families and friends of people in prison a toll free hotline staffed by formerly incarcerated individuals and family members. Provides information, referrals, peer support, and counseling, as well as support groups during incarceration and following release.

## **Peaceprints Prison Ministries (WNY)**

**General Information**  
585-546-7472

660 Smith St.  
Buffalo, NY 14210  
716-856-6131

<http://www.peaceprintspm.org>

Halfway house for male ex-offenders. Ministry, support, and counseling for ex-inmates of WNY State Correctional Facilities. Support groups in the community for ex-offenders located in Buffalo. Call for information at above numbers.

**Peers Helping Peers (W)**

27 W. Buffalo St.  
Warsaw, NY 14569  
585-786-0080

Provides person-centered services to those with mental health concerns. Programs include: Circle of Friends Social Club, Peer Wheels, Peer Advocacy, Peer Support Line and Double Trouble.

Provides workshops, training, education, information and a safe comfortable place to socialize with peers. Dinners served to members and others interested in joining.

**Rape Crisis Services of Planned Parenthood of the Rochester/Syracuse Region (L)**

116 Main St.  
Mt. Morris, NY 14510  
585-658-2370 or 1-800-527-1757 (24-hour Hot Line)  
4 West Buffalo St., Suite #A  
Warsaw, NY 14569  
585-786-5450 or 1-800-527-1757 (24-hour Hot Line)  
<http://www.pprsr.org/rapecrisis>

Free confidential services & counseling to victims of sexual assault and their families. Crisis intervention and support advocacy.

**Spectrum Human Services (W)**

(Wyoming County Counseling Center)  
34 N. Main St.  
Warsaw, NY 14569  
800-446-2040

<http://www.shswny.org>

Mental health clinic for adults and children/adolescents, chemical dependency clinic for adults/adolescents.

**Tri County Crisis Pregnancy Center (W)**

17 South Water St.  
P.O. Box 367  
Gowanda, NY 14070  
716-532-9738 (24-hour Hotline)

Counseling for girls and women experiencing a crisis pregnancy. Includes free pregnancy testing, free prenatal vitamins, baby and maternity clothing, furniture, medical, community and social service referrals. Adoption information, parenting classes, post-abortion counseling.

**Utilities Information (L,W)**

**National Fuel**  
Outreach and Education  
716-686-6123  
1-800-365-3234  
<http://www.natfuel.com>

**National Grid**  
Customer Service Assistance  
1-800-642-4272  
<http://www.nationalgrid.com>  
Assistance with budgeting and arranging payments on past due bills.

**NYSEG - New York State Electric & Gas**  
Customer Service  
1-800-572-1111  
Payment Arrangements  
1-888-315-1755  
<http://www.nyseg.com>

**RG&E - Rochester Gas & Electric**  
Customer Service  
1-800-743-2110  
Payment Arrangements  
1-877-266-3492  
<http://www.rge.com>

**Veterans Services of Wyoming County (W)**

26 Linwood Ave.  
Warsaw, NY 14569  
585-786-8860  
<http://www.wyomingco.net>

Assists veterans of all periods and their families with health care concerns, compensation, pensions, education, burial, property taxes, finding employment and getting homeless.

## Wyoming County Department of Social Services (W)

466 North Main St.  
PO Box 231  
Warsaw, NY 14569  
585-786-8900

<http://www.wyomingco.net/socialservices/main.htm>

Family counseling, financial management, homemaking skills. Wyoming County Domestic Violence Project offers service to those in need, call 585-786-8904, 24-hour hotline, 800-786-3300.

## Wyoming County Mental Health Clinic (W)

39 Duncan St.                      Arcade Satellite  
Warsaw, NY 14569                Liberty St.  
585-786-0190                      Arcade, NY 14009

<http://www.araservices.com>

Counseling and psychiatric services. For emergency mental health situations, call the toll free number: 1-800-724-8583.

## Wyoming County PROS Programs (W)

58 W. Buffalo St.  
Warsaw, NY 14569  
585-786-5551

Offers rehabilitation services to adults who have difficulties due to a serious mental illness.

# Education

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## Adult Educational Opportunity Center (AEOC) (L, W)

AEOC Outreach Specialists are available to meet with interested individuals at a number of locations but will accommodate those who would prefer to meet in a different public location.

For appointments at NYS Department of Labor: Geneseo, NY & Warsaw, NY, contact Warren Skye 585-813-7525.

For other locations including Genesee Community College Campus Centers in: Albion, Arcade, Batavia, Dansville, Lima, Medina, and Warsaw, call 1-888-394-2362.

<http://www.genesee.edu> (search AEOC)

Services for those age 19 & older in need of training/retraining to become employable; in need of a high school diploma; interested in going to college or learning a trade. Assistance with applications and forms for any college. Sponsored by Genesee Community College.

## Adult Learning Center (WNY)

389 Virginia St.  
Buffalo, NY 14201  
716-888-7088

<http://www.upskill.org>

Job readiness; English as a Second Language; Vocational Programs; Adult Basic Education; High School equivalency preparation; remedial reading; math and English, Distance Learning Program (GED at Home) Eligibility: 17 years and older, with full time working papers.

## BOCES Geneseo Migrant Center (WNY)

3 Mt. Morris-Leicester Rd.  
Mt. Morris, NY 14510  
585-658-7960  
1-800-245-5681 (Toll Free)

<http://www.migrant.net>

Direct and referral services to migrant and rural farm worker families; infants through adult.



**Child Care Council, Inc. (L)**

3513 Thomas Dr., Suite 4  
Lakeville, NY 14480  
585-346-6050 or 1-800-745-6317  
<http://www.childcarecouncil.com>

Referral services for parents seeking child care. Registration and license services for those people who want to provide day care in their homes.

**Cornell Cooperative Extension/Livingston Co. (L)**

3 Murray Hill Drive  
Mt. Morris, NY 14510  
585-991-5420 or 585-335-1752  
<http://www.ccelivingstoncounty.org>

Educate and assist individuals and communities on topics such as: 4H youth programming, after-school programming, agriculture, parenting, nutrition, health and wellness, safety and Master Gardener's Program.

**Cornell Cooperative Extension/Wyoming Co. (W)**

401 North Main St.  
Warsaw, NY 14569  
585-786-2251  
<http://counties.cce.cornell.edu/wyoming>

Provides educational programming on relevant issues to young and old. Offers 4-H youth programs and several agriculture programs related to livestock and gardening.

**Educational Opportunity Center - UB (WNY)**

555 Ellicott St.  
Buffalo, NY 14203  
716-645-9555  
<http://www.eoc.buffalo.edu/>

Job placement assistance, dental assistant, career guidance, Advanced Academics (to prepare for college or advanced training), GED exam preparation, English-as-a-second language, Basic Education Program, SAT preparation, Microsoft Certification, Microsoft Associate & Registered Medical Assistant degrees.

**EPIC Program Inc. (WNY)**  
**(Every Person Influences Children)**

1000 Main St.  
Buffalo, NY 14202  
716-332-4100  
<http://www.epicforchildren.org>

Parenting skills for parents & guardians, workshops for parents of: infants & toddlers, younger children, parents of adolescents & teen parents. Free child-care for children over 2 at some locations. Topics include discipline, coping, and communication, peer pressure, drug and alcohol prevention.

**Genesee Community College (L, W)**

**Main Campus**  
One College Rd.  
Batavia, NY 14020  
Phone: 585-343-0055  
<http://www.genesee.edu>

**Livingston County Campus Centers**  
7285 Gale Rd. 31 Clara Barton St.  
Lima, NY 14485 Dansville, NY 14437  
585-582-1226 585-335-7820

**Wyoming County Campus Centers**  
115 Linwood Ave., Suite 3 25 Edward St.  
Warsaw, NY 14569 Arcade, NY 14009  
585-786-3010 585-492-5265

Provides transfer, career, certificate, and distance learning programs in day and evening, full and part-time studies. Lifelong learning and contractual training for business and industry. Career, financial aid and admissions advisement.

**Genesee Valley Educational Partnership (BOCES) (L, W)**

**Career & Technical Education**

27 Lackawanna Ave.  
Mount Morris, NY 14510  
585-658-7811

**Adult Education & Continuing Education**

3 Mt. Morris-Leicester Rd.  
Leicester, NY 14481  
585-382-3020

**Adult Education Classes**

Batavia 585-344-7704  
Mount Morris 585-658-7821  
<http://www.gvboces.org>

Adult Job training such as CDL, LPN, CNA; Continuing Education and Adult Literacy Courses; GED classes plus Online & Home study GED programs. Serves Genesee, Livingston, Steuben, and Wyoming counties.

**Head Start Livingston County (KidStart) (L, W)**

**Dansville Center**

31 Clara Barton St.  
Dansville, NY 14437  
585-335-6435

<http://www.lwarc.org>

Federally funded preschool program for children ages 3-4. Parent participation encouraged. Includes breakfast, lunch and snack. Bussing.

**Mt. Morris Center**

5871 Groveland Station Rd.  
Mt. Morris, NY 14510  
585-658-4023

**Cattaraugus Wyoming Head Start (W)**

22 S. Main St.  
PO Box 182  
Warsaw, NY 14569  
(585) 786-2770

<http://www.headstartnetwork.com/wordpress>

Federally funded programs: preschool, for children ages 3-4, and early program for ages 0-3 years. Parent participation encouraged. Includes breakfast, lunch and snack. Busing. Year round home visits.

**Literacy Volunteers of Livingston County, Inc. (L)**

Leicester Service Center  
3 Mount Morris-Leicester Rd.  
Leicester, NY 14481  
585-658-7970  
<http://www.literacylivingston.org>

Trains volunteers to tutor adults who read below the 8th grade level or to teach conversational English to non-English speaking adults.

**Literacy West NY, Inc. (W)**

(Located in the Village of Warsaw)  
18 West Buffalo St.  
Warsaw, NY 14569  
585-786-3890  
1-888-548-9378 (toll free)  
<http://www.alleganyliteracy.com>

Provides basic reading, writing, math skills and English-as-a-second language (ESL) tutoring to adults on a one-on-one basis and pre-GED prep. Wyoming Works Learning Center offers one-stop shop for all ages to access services they need to overcome barriers to success and self-sufficiency. It offers a computer lab, training room, conference room and "swing offices" for several public agencies.

**Livingston-Wyoming WIC Program (Women, Infants & Children) (L, W)**

2 Murray Hill Dr.  
Mount Morris, NY 14510  
585-243-7530  
1-877-273-1873

<http://www.co.livingston.state.ny.us>

Counseling, education and support for pregnant, single teens. USDA supplemental foods program for pregnant, post-partum and breast feeding women; infants and children to age 5.

## **SUNY ATTAIN Lab**

**(W)**

59 Leicester St. (The old elementary school)  
Perry, NY 14530  
585-237-3244

<http://www.pal.sunyeoc.org>

Computer lab that has online classes for computer tech programs, GED prep, and vocational programs.

## **SUNY College at Geneseo**

**(NYS)**

One College Circle  
Geneseo, NY 14454  
585-245-5000

<http://www.geneseo.edu>

<http://gold.geneseo.edu>

Offers a broad range of majors for individuals pursuing undergraduate and graduate degrees. GOLD Leadership Programs prepare students/community residents for leadership roles and responsibilities through education, development, and training in a series of personal development programs.

## **Public Libraries**

**(L, W)**

There are 17 public libraries in Livingston and Wyoming Counties which contain books and other educational materials to borrow for free. Libraries offer free Internet access and job information materials. Some libraries have resume writing and word processing software for in-house use.

Call Pioneer Library System at 585-394-8260 for the name of the public library nearest you.

<http://www.owwl.org>

# **Employment**

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## **Adecco Employment Services**

**(WNY)**

<http://www.adeccousa.com>

Arcade: 230 E. Main St. 585-492-5505

Batavia: 218 East Main St. 585-343-0700

Rochester: 1330 Lexington Ave. 585-546-1660

## **The ARC of Livingston/Wyoming**

**(L, W)**

18 Main St. 2569 East Avon-Lakeville Rd.

Mt. Morris, NY 14510 Avon, NY 14414

585-658-2828 585-658-2838

<http://www.lwarc.org>

Vocational evaluation services; vocational training; counseling; sheltered employment; placement services for people with developmental disabilities.

## **Community Action for Wyoming County**

**(W)**

### **Employment & Training**

6470 Rte. 20A, Suite 1

Perry, NY 14530

585-237-2600

<http://www.wccainc.org>

Offers a variety of free services designed to assist job seekers as well as employers. Services include: career counseling, job search assistance, job referrals, training opportunities, resume writing and job seeker workshops.

## **Employee Relations Associates**

**(WNY)**

1-800-390-4098

<http://www.er-associates.com>

Rochester: 300 Linden Oaks (585-381-0810)

A resource for staffing and career transition needs.

**G.L.O.W. One Stop Career Centers (L, W)**

587 East Main St.  
Batavia, NY 14020  
585-344-2042 or 866-674-4560  
<http://www.glowworks.org>

Helping job seekers find jobs and employers find workers.  
Serving Genesee, Livingston, Orleans and Wyoming Counties.

**Kelly Services (WNY)**

<http://www.kellyservices.com>  
LeRoy: 110 Main St. 585-768-4380  
Rochester: 100 Meridian Ctr. Dr. Ste. 315 585-461-1640

**Livingston County Department of Social Services (L)**

**Jobs First/Employment Unit**

1 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-243-7300

<http://www.co.livingston.state.ny.us>

Accesses and refers temporary assistance clients for job placement, work experience and training; supervises job search activities, coordinates employment case activity with other service providers.

**Livingston County Workforce Development (L)**

**Livingston County Govt. Center**

6 Court St., Room 105  
Geneseo, NY 14454  
585-243-7047

<http://www.co.livingston.state.ny.us/wia.htm>

Help with developing job related skills such as resume writing, workshops, counseling, skills assessment and training. Resources about interviews and how to explain your convictions. Mock interviews available by appointment.

**New York State Department of Labor (WNY)**

**Livingston County**

Livingston County Govt. Center  
6 Court St., Room 105  
Geneseo, NY 14454  
585-243-7047

**Wyoming County**

448 North Main St.  
Warsaw, NY 14569  
585-786-3145

<http://www.labor.state.ny.us>

(Go to *Find a Job?* & *One Stop Career Center*)

Services: employment, counseling, job referral, resume help, workshops, Internet access, veterans' employment.

**Office of Adult Career and Continuing Education Services—VR (WNY)**

**Geneseo Satellite Office**

Livingston Co. Gov't Center  
6 Court St., Room 107  
585-991-5093

VR Counselor:

585-991-5094

**Rochester Office**

109 S. Union St., 2nd Fl.  
Rochester, NY 14607

585-238-2900

800-462-0178

TIY:585-325-6278

<http://www.acces.nysed.gov>

Services include vocational assessment, vocational counseling, job training and placement, job follow-up, and other services to support those with substantial disabilities.

**Spartan Staffing (WNY)**

<http://www.spartanstaffing.com>

Rochester: 1289 Chili Ave. 585-328-6447

# Food and Clothing

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## **Catholic Charities of Livingston County (L)**

34 East State St.  
Mt. Morris, NY 14510  
585-658-4466  
<http://www.aboutcclc.org>

Assistance for food resources. Offers children's clothing (only at 20 Chapel St.)

## **Clothing Closet (L)**

**Pleasant Valley Baptist Church**  
4631 Lakeville Rd.  
Geneseo, NY 14454  
585-243-0130  
Open Wed, 9:30-11:30 a.m.

## **Community Action for Wyoming County (W)**

6470 Rte. 20A, Suite 1  
Perry, NY 14530  
585-237-2600  
<http://www.wccainc.org>

Food Link representative comes to help with food stamp applications. Lists are available for free small household items.

## **Community Clothes Closet and Thrift Shop (W)**

6 North Main St.  
Perry, NY 14530  
585-237-5924

Good, used clothing, household items and small appliances at reasonable cost. Sewing machines available for mending.  
Food Pantry. Tues- Fri, 1-5 p.m. and Saturday, 10 a.m.-3 p.m.

## **Finders Keepers (L, W)**

47 Main St.  
Mount Morris, NY 14510  
585-658-2358  
[http://www.lwarc.org/finders\\_keepers.html](http://www.lwarc.org/finders_keepers.html)

Offering gently used clothing, household wares, gently used appliances. Mon-Wed (10-5), Thurs (10-8), Fri (10-5), Sat (10-2).  
Affiliated with ARC of Livingston/Wyoming.

## **Focus on the Children (L)**

PO Box 31  
Caledonia, NY 14423  
585-538-4366  
<http://www.focuschild.org>

Meet the needs of children and their families through one-time only assistance when other resources are insufficient or unavailable.

## **Foodlink, Inc. (L,W)**

**Food Pantries and SNAP enrollment assistance**  
<http://www.foodlinkny.org>

Food Pantry locations—Call 211 or visit [www.foodlinkny.org](http://www.foodlinkny.org) for a map of food pantry locations. Pantries located in Attica, Arcade, Avon, Castile, Conesus, Dansville, Geneseo, Hemlock, Lima, Lakeville, Leicester, Livonia, Mount Morris, Nunda, Perry, Silver Springs, and Warsaw.

Foodlink SNAP enrollment assistance—Call 585-328-3380 ext.150 if you have questions or to make an appointment.

## **Geneseo Groveland Emergency Food Pantry (L)**

Contact number:  
585-243-0705

Will deliver food (3 - 4 days supply) to needy families living within the Geneseo-Groveland School District. Delivery hours: Monday–Thursday, 9 a.m.–3 p.m., Friday, 9 a.m.–Noon.

**Hands and Hearts Together Thrift Shop (W)**

37 North Main St.  
Warsaw, NY 14569  
585-786-5560

A Mental Health Association Community project.  
Unique thrift store with household goods and quality clothing for men and women. Free grab bags & books for children. Accepts DSS vouchers for payment.

**Livingston County Coalition of Churches (L)**

PO Box 308  
Geneseo, NY 14454  
585-721-3245

Offers referral information on area food pantries.

**Livingston County Department of Social Service (L)**

1 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-243-7300

<http://www.co.livingston.state.ny.us>

Administers food stamps program; Home Energy Assistance Program (HEAP); Medicaid; temporary assistance; Child & Adult protection units; Employment services.

**Livingston-Wyoming WIC (Women, Infants & Children) Program (L, W)**

2 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-243-7530

1-800-273-1873

Mon–Fri, 8 a.m.–4 p.m.

[http://www.co.livingston.state.ny.us/doh\\_wic.htm](http://www.co.livingston.state.ny.us/doh_wic.htm)

Provides food checks to buy nutritional food for eligible women, infants and children under age five.

**Martha's Kitchen (A Mission of Zion Episcopal Church) (L)**

10 Park Place  
Avon, NY 14414  
585-226-3722

Serving a nutritious lunch and social opportunities each Saturday at 12 noon.

**Pioneer Association of Churches Food Pantry (W)**

Arcade United Methodist Church  
212 Main St.  
Arcade, NY 14009  
716-492-3116

Monday and Thursday  
12:30–2:00 p.m.

Provides food to those who show need. Call 585-492-4530 (United Church of Christ) for more information.

**Salvation Army/Service Unit (L,W)**

Call 1-800-836-7630 ext. 3

Provides emergency food and clothing; men's, women's, and youth emergency shelters. Serves both Livingston and Wyoming Counties.

**Volunteers of America (W)**

461 North Main St.  
Warsaw, NY 14569  
585-786-8240  
<http://www.voawny.org>

Offers household goods, furniture, clothing and linens at a reasonable price.

**Warsaw Food Pantry (W)**

**United Church of Warsaw**  
Food Pantry  
10-22 S. Main St.  
Warsaw, NY 14569  
585-786-3868

Food pantry only for residents of Wyoming County. Bring ID.  
Mon, Thurs, Fri, 9–11 a.m., Tues 11 a.m.–1 p.m. Closed  
Wed, weekends, and holidays.

**Wyoming County Department of Social Services (W)**

466 N. Main St.  
PO Box 231  
Warsaw, NY 14569  
585-786-8900  
<http://www.wyomingco.net>

Administers food stamps program and emergency assistance.

**Buffalo General Hospital (WNY)**

426 Exchange Street  
Buffalo, NY 14210  
716-859-5600  
<http://www.kaleidahealth.org>

Offers a broad range of inpatient and outpatient services.

**Community Action for Wyoming County (W)**

6470 Rte. 20A, Suite 1  
Perry, NY 14530  
585-237-2600  
<http://www.wccainc.org>

Health insurance benefits help is provided under Child and Family Health Plus, facilitated application and enrollment assistance to uninsured adults and children.

**Cornell Cooperative Extension/Livingston Co. (L)**

3 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-991-5420 or 585-335-1752  
<http://www.ccelivingstoncounty.org>

Provides educational programs and activities for families to prevent traffic safety injuries/deaths. FREE PROGRAM that helps people save money on food and information about making healthy food choices and preparing healthy meals on a budget.

**Forensic Mental Health Services (WNY)**

95 Franklin St.  
Buffalo, NY 14202  
716-858-8500  
<http://www.erie.gov/health/mentalhealth>

Contact and communication with outside agencies to ensure continuity of care for people leaving incarceration.

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## Health Concerns

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**Birthright (WNY)**

320 N. Washington St., Suite 116  
Rochester, NY 14618  
585-385-2100  
1-800-550-4900 (Toll Free Hotline)  
<http://www.birthright.org>

Free assistance to women who need help coping with problem pregnancies and are seeking an alternative to abortion. Free self administered pregnancy testing, community resource information, non-judgmental guidance, maternity and infant clothes.

**Geneseo Parish Outreach Center (L)**

4520 Genesee St  
Geneseo, NY 14454  
585-243-3120

Services: physical and mental care, health screenings, referrals and advocacy for those who are underinsured /uninsured. By appointment only.

**Livingston County Department of Health (L)**

2 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-243-7290

<http://www.co.livingston.state.ny.us/doh.htm>

Immunization, tuberculosis, and maternal child health clinics. Women, Infants and Children (WIC) Program, Reproductive Health Center.

**Livingston County Mental Health Services (L)**

4600 Millennium Dr.  
Geneseo, NY 14454  
585-243-7250

Outpatient mental health services for those with acute care (short-term) or chronic (long-term) mental health or emotional issues.

**Mental Health Association (L)**

**Zion Episcopal Church**  
10 Park Place, PO Box 206  
Avon, NY 14414  
585-226-3150  
<http://www.mharochester.org/MHA>

Provides information, education, and assistance for those trying to cope with career and family stress, parenting issues, and life changes. Provides education programs and support for persons with mental illnesses.

**Mobile Mental Health Team (L)**

1111 Elmwood Ave.  
Rochester, NY 14620  
585-529-3721

Available Monday - Friday

Crisis intervention and stabilization; short-term individual and family counseling for youth below age 19.

**Nicholas H. Noyes Memorial Hospital (L)**

111 Clara Barton St.  
Dansville, NY 14437  
585-335-6001

<http://www.noyes-health.org>

General health care; emergency care; inpatient/outpatient services. First Steps Program provides prenatal and childbirth classes, nutrition, parenting and social skills instruction (585-335-4249). E.A.R.S. Lifeline-Medical Alert Service (585-335-4359)

Wellness Department serves Livingston and portions of Wyoming County.

**NYS Department. of Health (L, W)**

Hotline 1-866-881-2809

<http://www.health.state.ny.us>

Free and anonymous HIV counseling and testing. Offering "Rapid"—an instant test with results given at test sight.

**Planned Parenthood of the Rochester/Syracuse Region, Inc. (L, W)**

222 West Main St.  
Batavia, NY 14020  
1-866-600-6886

114 University Ave.  
Rochester, NY 14605  
1-866-600-6886

<http://www.pprsr.org>

Reproductive health care; GYN exams; low-cost birth control; pregnancy testing; HIV/AIDS testing and counseling; diagnosis and treatment of STD.



**Strong Memorial Hospital (WNY)**

601 Elmwood Ave.  
Rochester, NY 14642  
585-275-2100  
<http://www.urmc.rochester.edu/strong-memorial.aspx>

**Highland Hospital**

1000 South Ave.  
Rochester, NY 14620  
585-473-2200  
<http://www.urmc.rochester.edu/highland.aspx>

Comprehensive care and services: emergency, lifeline, maternity, outpatient, psychiatric and mental health, AIDS, dental, general pediatrics.

**Tri-County Family Medicine Program, Inc. (L)**

**Nunda**  
61 State St.  
Nunda, NY 14517  
585-468-2528

**Brae Burn Professional Bldg.**

60 Red Jacket St., Suite 1  
Dansville, NY 14437  
585-335-6041  
<http://www.tcfmedicine.com>

Family medicine program which includes emergency treatment, family planning, obstetrics, pediatrics, adult medicine, immunization and counseling.

**Noyes Health Services Bldg.**

50 E. South St., Suite 700  
Geneseo, NY 14454  
585-243-1700

**Trillium Health (L, W)**

259 Monroe Ave.  
Rochester, NY 14607  
585-545-7200 or 800-266-9292  
<http://trilliumhealthny.org>

Support for people impacted by the HIV disease, family members and loved ones.

**V.A. Western New York Health Care System (WNY)**

3495 Bailey Ave. 222 Richmond Ave.  
Buffalo, NY 14215 Batavia, NY 14020  
716-834-9200 or 585-297-1000  
800-532-8387  
<http://www1.va.gov>

General medical/surgical and psychiatric care to eligible male and female veterans, both inpatient and outpatient.

**Westside Health Services (WNY)**

Woodward Health Center  
480 Genesee St.  
Rochester, NY 14611  
585-436-3040  
<http://www.westsidehealth.net>

Medical and dental care; mental health care and support; HIV support; 24-hour crisis and intervention; teen family planning, OB/GYN and pediatric care services.

**Wyoming County Community Hospital (W)**

400 North Main St.  
Warsaw, NY 14569  
585-786-2233  
<http://www.wcchs.net>

Adult care services; includes emergency; OB/GYN services; pediatrics; emergency and inpatient psychiatric; x-rays; mammograms; outpatient services. Maternity & Women's Health Services (PCAP Coordinator, Nita Hawkins).

**Wyoming County Mental Health Clinic (W)**

39 Duncan St. **Arcade Satellite**  
Warsaw, NY 14569 1 Liberty St.  
585-786-0190 Arcade, NY 14009  
24-hr. Hotline 800-724-8583  
<http://www.araservices.com>

Outpatient mental health services: MICA (Mental Illness Chemical Abuse), case management, and psychiatric care for children & adults.

## STI - Sexual Transmitted Infections

### STI Testing and Resources\*

Provided by

#### Livingston County Department of Health

2 Murray Hill Drive

Mt. Morris, NY 14510

(585) 243-7299

Fax (585) 243-7287

[www.co.livingston.state.ny.us/pubhlth.htm](http://www.co.livingston.state.ny.us/pubhlth.htm)

#### Livingston County

Livingston County Department of Health (Mt. Morris).....585-243-7540

Livingston County Department of Health (Dansville).....585-335-8570

Tri-County Family Medicine Incorporated (Dansville).....585-335-6041

Livingston County Department of Health (Avon).....585-226-3888

#### Genesee County

Genesee County Health Department.....585-344-2580

Planned Parenthood Batavia Center.....866-600-6886

#### Wyoming County

Wyoming County Health Department.....585-786-8881

#### Monroe County

CompassCare Pregnancy and STD services.....585-232-2350

Highland Hospital Highland Family Planning.....585-279-4890

Arthur L Jordan Health Center Woodward Health Center.....585-436-3040<sup>+</sup>

Monroe County Department of Health.....585-753-5481

Anthony L Jordan Health Center Brown Square Health Center.....585-254-6480<sup>+</sup>

AIDS Care Main Office.....585-545-7200

MOCHA Center Incorporated.....585-420-1400

AIDS Care Health Outreach Project.....585-454-5556<sup>1</sup>

Anthony L Jordan Health Center.....585-423-2879<sup>+</sup>

Planned Parenthood Rochester Center.....866-600-6886

Oak Orchard Community Health Center Incorporated (Brockport)....585-637-3905

#### Steuben County

Planned Parenthood Hornell Health Center.....607-324-1124

#### Allegany County

Allegany County Department of Health.....585-268-9250

\* Resources for STI Testing were calculated for a 35 mile radius from Mt. Morris.

\* All resources provide Chlamydia testing but not all STI testing.

<sup>+</sup> For patients of the center only.

<sup>1</sup> Not available for heterosexual males.

## Housing

### Bethany House

(WNY)

1111 Joseph Ave.

Rochester, NY 14621

585-454-4197

Housing for women. Must apply before released from prison/jail.

### Catholic Charities of Livingston County

(L)

34 East State St.

Mt. Morris, NY 14510

585-658-4466

<http://www.aboutcclc.org>

Provides emergency housing referrals. Offers furniture and household items.

### Community Action for Wyoming County

(W)

#### Housing Opportunities Division

6470 Route 20A

Perry, NY 14530

585-237-2600

<http://www.wccainc.org>

Section 8 Housing, weatherization, home rehabilitation, emergency utility and rental assistance, home buyer assistance.

### Peaceprints Prison Ministries

(WNY)

#### Bissonette House

335 Grider St.

Buffalo, NY 14215

716-892-8224 or 716-856-6131

Halfway house for men who are going to be released from prison; (30-90 day stay).

**Saving Grace Ministries of Rochester (WNY)**

1140 Norton Ave.  
PO Box 15383  
Rochester, NY 14615  
585-473-9070  
<http://www.sgmworld.org/rochester>

Three locations. Transitional housing for men and women. All referrals for men and women come from NYS parole.

**Section 8 Housing Program (L)**

1 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-243-7300  
<http://www.livingstoncounty.us>

Helps low-income families and elderly, disabled, or handicapped individuals with their rental housing costs while ensuring decent, safe, sanitary housing. Must meet program guidelines.

**Volunteers of America of Western New York (WNY)**

214 Lake Ave.  
Rochester, NY 14608  
585-647-1150  
<http://www.voawny.org>

Residential services, transitional housing and support for parolees, homeless veterans program, and thrift stores. Drug and alcohol recovery program offered.

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## Legal Concerns

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**Child Support Collection Units (L, W)**

**Livingston County Department of Social Services**  
1 Murray Hill Dr.  
Mt. Morris, NY 14510  
585-243-7300

**Wyoming County Department of Social Services**

466 N. Main St., PO Box 231  
Warsaw, NY 14569  
585-786-8900  
<http://www.co.livingston.state.ny.us> <http://www.wyomingco.net>

Help in obtaining child support; establishment of paternity; location of absent parent.

**Division of Parole (WNY)**

350 South Ave.  
Rochester, NY 14620  
585-232-5464  
<http://www.parole.state.ny.us>

Supervision to persons paroled, conditionally and temporarily released from adult correctional institutions. Provides supervision to violent-offender juveniles paroled from DFY facilities.

**Lawyer Referral & Information Service (NYS)**

One Elk St.  
Albany, NY 12207  
518-463-3200  
<http://www.nysba.org>

Help in finding an attorney who handles the caller's type of legal problem.

**Legal Assistance of Western NY (WNY)**

361 South Main St.  
Geneva, NY 14456  
315-781-1465  
<http://www.lawny.org>

Free legal services to low-income people with civil legal concerns. See also [www.LawHelp.org/NY](http://www.LawHelp.org/NY) for additional help for low-income New Yorkers to solve legal problems.

**Legal Aid Society (L,W)**

1 W. Main St. 4th floor  
Rochester, NY 14614  
585-325-2520  
<http://www.lasroc.org/>

Low income legal services in Family Court and Civil Court matters.

**NYS Department of Labor (L, W)**

**Division of Labor Standards**  
109 S. Union St., Room 318  
Rochester, NY 14607  
585-258-4550  
<http://www.labor.state.ny.us>

Enforcement of NYS labor laws; minimum wage; overtime; unpaid or withheld wages; wage supplements or fringe benefits.

**Neighborhood Legal Services (W)**

5073 Clinton St. Rd.  
Batavia, NY 14020  
1-585-343-5450  
<http://www.nls.org>

Legal aid in areas of Medicaid, Medicare, social security, disability, public assistance, landlord-tenant disputes, divorce, public utilities. By appointment only.

**Probation Department (L, W)**

**Livingston County Govt. Center**  
4 Court St., Room 101  
Geneseo, NY 14454  
585-243-7100  
<http://www.co.livingston.state.ny.us>

**Wyoming County – Family, Surrogate, Supreme Court**  
147 North Main St.  
Warsaw, NY 14569  
585-786-3148  
<http://www.wyomingco.net/>

Collection and administration of court-ordered restitution and reparations payments. Intake, investigations, pre-sentence reports, supervision. Support, custody, PINS, neglect.

**Public Defenders (L, W)**

**Livingston County**  
Government Center  
6 Court St., Room 109  
Geneseo, NY 14454  
585-243-7028  
<http://www.co.livingston.state.ny.us>

**Wyoming County**  
18 Linwood Ave.  
Warsaw, NY 14569  
585-786-8450

Represents those who are eligible in criminal matters and family court.

**Worker Justice Center (WNY)**

1187 Culver Rd.  
Rochester, NY 14609  
585-325-3050 or 800-724-7020  
<http://www.wjcny.org>

Legal services to migrant and seasonal farm workers. Educational camp meetings on legal rights and related topics.

# Substance Abuse

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## **Alcoholics Anonymous (WNY)**

681 Seneca St.  
Buffalo, NY 14210  
716-853-0388  
<http://www.buffaloaany.org>

Alcoholics Anonymous meetings held in various locations to help persons achieve and maintain sobriety. Call above number for local meeting sites.

## **Alcoholics Anonymous (L)**

**Livingston Area Intergroup LLC**  
PO Box 254  
Geneseo, NY 14454  
585-245-4440  
<http://www.livingstonareaintergroup.org>

Offers fellowship meetings to those who desire to recover from alcoholism.

## **CASA of Livingston County Council on Alcohol and Substance Abuse (L)**

4612 Millennium Dr. Geneseo, NY 14454 585-991-5012 <a href="http://www.casaoflc.org">http://www.casaoflc.org</a>	141-143 Main St. Dansville, NY 14437 585-335-5052
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Community-based treatment center for chemically dependent men, women, children, and their families. Provides outpatient and specialized treatment programs.

## **Clean & Free (L)**

**Grace Baptist Church**  
9316 Main St.  
Dansville, NY 14437  
585-335-6190

Counseling/ministry to those with addictive behaviors.

## **Huther-Doyle (WNY)**

360 East Ave.  
Rochester, NY 14604  
585-325-5100  
<http://www.hutherdoyle.com>

Drug and alcohol evaluation and assessment, group and individual therapy, HIV program. Call above number for information about additional sites. Outpatient services at all sites.

## **Narcotics Anonymous (NYS)**

### **Information Helplines:**

585-235-7889 (Rochester Area)

<http://www.rochesterny-na.org>

1-800-350-9132 (Finger Lakes Area)

<http://www.flana.net>

716-878-2316 (Buffalo Area)

<http://www.nawny.org>

Pre-recorded announcements giving time and location of self-help groups for substance abusers.

## **Spectrum Human Services (W)**

**Wyoming County Counseling Center**  
34 N. Main St.  
Warsaw, NY 14569  
585-786-0220

<http://www.shswny.org>

Program services include evaluation, substance abuse services, family services, youth services, integrated treatment that addresses both substance use and mental health disorders, and anger management.

**Personalized Recovery Oriented Service**  
58 W. Buffalo St.  
Warsaw, NY, 14569  
585-786-5551

**Unity Health System  
Park Ridge Chemical Dependency (L, W)**

PRCD Brighton  
2000 Winton Road South - Bldg. #2  
Rochester, NY 14618  
585-272-8330

Evaluation & assessment, family programs, chemical abuse program, outpatient programs.

**V.A. Western New York Health Care System (WNY)**

3495 Bailey Ave. Buffalo, NY 14215 716- 834-9200 <a href="http://www.va.gov">http://www.va.gov</a>	222 Richmond Ave. Batavia, NY 14020 585-297-1000
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Inpatient care for acute medical care, outpatient medical, mental health evaluation, rehabilitative, alcohol recovery, psychiatric services for veterans. Long-term care offered in Batavia.

**Wyoming County Chemical Abuse Treatment Program (W)**

422 N. Main St. Warsaw, NY 14569 585-786-8133 <a href="http://www.araservices.com">http://www.araservices.com</a>	<b>Arcade Satellite</b> 1 Liberty St. Arcade, NY 14009 585-492-2601
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Outpatient addiction alcohol and substance abuse program licensed by OASAS. Evaluations for substance & alcohol use. Services for families and children. Anger management group. Offers men's antiviolence program.

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# Transportation

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**Livingston Area Transportation Service (LATS) (L)**

585-658-4690 (Mt. Morris / Dansville)  
585-226-6353 (Avon)  
<http://www.rgrta.com>

Offers Dial-a-Ride, Medical Shuttle, Senior Citizen, and Para-transit services Monday–Friday. Call to schedule a pick-up. All LATS buses accommodate wheelchairs. Managed by Rochester Genesee Regional Transit Authority (RGRTA).

**Wyoming Transit Service (WYTS) (W)**

585-786-6050 (Warsaw)  
800-627-0481  
<http://www.rgrta.com>

Commuter routes, Dial-a-Ride and Loop services available Monday–Friday. Call to schedule a pick-up. Managed by Rochester Genesee Regional Transit Authority (RGRTA).

If you are an agency who would like to be added to this publication and/or need corrections made, please email Heidi Jensen at the Pioneer Library System.

[hjensen@pls-net.org](mailto:hjensen@pls-net.org)  
Thank you.

# NOTES

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